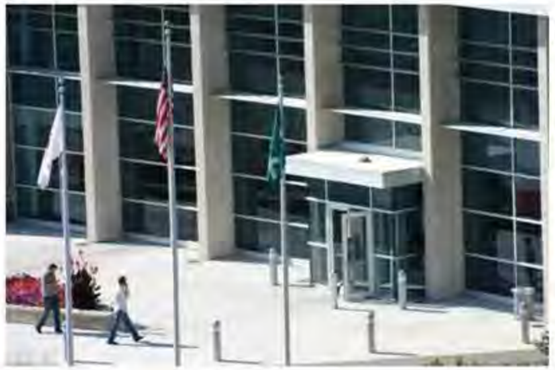
Finance and Administration

VILLAGE OF WHEELING ILLINOIS



Village Hall

847-459-2600

Mon – Fri 8am to 5pm

Administration	847-499-9082
Community Development	847-459-2620
Economic Development	847-459-2605
Finance Department	847-459-2627
Water Billing	847-459-2607

Village Board

VILLAGE OF WHEELING ILLINOIS

The Village Board typically meets at 6:30pm on the first and third Monday of each month. Any citizen who desires to speak on an agenda item should sign up prior to the meeting with the Village Clerk.

Village Board

VILLAGE OF WHEELING ILLINOIS

Village Board Meetings are televised on Wheeling's Cable Channels 17 & 99 Mondays live at 6:30pm and replayed Wednesdays and Fridays at 6:30pm. Recordings are available on our website:

www.wheelingil.gov

Village Board

VILLAGE OF WHEELING ILLINOIS

Village President

Patrick Horcher

847-499-9095

phorcher@wheelingil.gov

Village Board

VILLAGE OF WHEELING ILLINOIS

Village Clerk

Elaine Simpson

847-499-9231

esimpson@wheelingil.gov

Village Board

VILLAGE OF WHEELING ILLINOIS

Village Trustee

Mary Krueger

847-499-9232

mkrueger@wheelingil.gov

Village Board

VILLAGE OF WHEELING ILLINOIS

Village Trustee

Ray Lang

847-499-9236

rlang@wheelingil.gov

Village Board

VILLAGE OF WHEELING ILLINOIS

Village Trustee

Mary Papantos

847-499-9235

mpapantos@wheelingil.gov

Village Board

VILLAGE OF WHEELING ILLINOIS

Village Trustee

Jim Ruffatto

847-499-9233

jruffatto@wheelingil.gov

Village Board

VILLAGE OF WHEELING ILLINOIS

Village Trustee

Joe Vito

847-499-9234

jvito@wheelingil.gov

Village Board

VILLAGE OF WHEELING ILLINOIS

Village Trustee

David Vogel

847-499-9237

dvogel@wheelingil.gov

Village Board

VILLAGE OF WHEELING ILLINOIS

Village Manager

Jon Sfondilis

847-499-9090

jsfondilis@wheelingil.gov

Finance and Administration

VILLAGE OF WHEELING ILLINOIS

Drop Box for Payments

Use our Drop Box Drive-thru at the west end of the Village Hall Complex. Please note directional signage.

Finance and Administration

VILLAGE OF WHEELING ILLINOIS

Pay Your Water Bill Online

Visit our Homepage at:

www.wheelingil.gov

Click on the Pay a Bill icon

Need Help? Call 847-459-2600

Finance and Administration

VILLAGE OF WHEELING ILLINOIS

Pay to Park at Metra

Daily $1.75

You can buy monthly passes for $35.00 at Village Hall in Finance

Note: No change is given at Parking Machines

Finance and Administration

VILLAGE OF WHEELING ILLINOIS

Industrial Revenue Bonds (IRB'S)

If you have a project you believe may qualify for an IRB contact our Finance Director, Michael Mondschain at 847-499-9020 for more detailed information.

Finance and Administration

VILLAGE OF WHEELING ILLINOIS

Façade Improvement Grants

Businesses located within a TIF District may qualify for grants for new signage and façade improvements. Visit our website at:

www.wheelingil.gov

Call 847-459-2605 for more details

Community Development

VILLAGE OF WHEELING ILLINOIS

Alarm Permits

If you have an alarm system in your home an Alarm Permit is required per Village Ordinance. Please call 847-499-9037 for more information.

Community Development

VILLAGE OF WHEELING ILLINOIS

Carbon Monoxide Detectors

Call our Building Department at 847-459-2620 for more information concerning Permits and compliance. Public Act 094-0741 may be found at:

www.ilga.gov

Community Development

VILLAGE OF WHEELING ILLINOIS

Prescription Drugs / Sharps Disposal

Drop off unwanted medications and used needles/syringes from 10am to Noon on the 3rd Saturday of each month at the Wheeling Police Department. Call Serena at 847-499-9048 for details and requirements.

Community Development

VILLAGE OF WHEELING ILLINOIS

Administrative Adjudication Hearings

For additional information about these bi-monthly hearings held at Village Hall for property code and building code Ordinance violations call: 847-499-9049

Police Department

VILLAGE OF WHEELING ILLINOIS

Wheeling Police
1 Community Boulevard
Wheeling, IL 60090
847-459-2632

Use the Southwest lobby entrance to access the Records Unit

POLICE WHEELING ILLINOIS 1894 KRD 123

Police Department

VILLAGE OF WHEELING ILLINOIS

Traffic Safety Message

Please Remember to Buckle Up

POLICE WHEELING ILLINOIS 1894 KRD 123

Police Department

VILLAGE OF WHEELING ILLINOIS

Turn On a Light and Stop a Crime

Criminals look for dark locations and by turning on outside lights at night you are less likely to be a target of criminals. Working together, we can continue to make Wheeling a safer place to live.

POLICE WHEELING ILLINOIS 1894 KRD 123

Police Department

VILLAGE OF WHEELING ILLINOIS

Help Prevent Crime in Wheeling

Residential Burglaries continue to be a problem throughout the NW Suburbs. Often the offender will ring the doorbell to see if anyone is in the home. If no one answers, they make entry, often by force (or unlocked door/windows.) If someone is home they will make up an excuse for being there and leave.

POLICE WHEELING ILLINOIS 1894 KRD 123

Police Department

VILLAGE OF WHEELING ILLINOIS

Help Prevent Crime in Wheeling

To prevent these burglaries please:

Keep all windows & doors locked at all times

Contact the Police to report **ANY** suspicious activity

If someone rings your bell, do not open the door but do let them know you are home. Talk to them thru the secure door so see what they want. If they give a suspicious excuse, contact the Police.

POLICE WHEELING ILLINOIS 1894 KRD 123

Police Department

VILLAGE OF WHEELING ILLINOIS

Help Prevent Crime in Wheeling

In addition – criminals still continue to victimize the public with:

IRS phone scams claiming tax return problems.

Weather related home repair scams soliciting repair work that may or may not exist.

Please call 911 to report anything suspicious

POLICE WHEELING ILLINOIS 1894 KRD 123

Police Department

VILLAGE OF WHEELING ILLINOIS

Help Prevent Crime in Wheeling

If you have questions regarding this information or would like to receive a FREE security assessment of your residence, please call:

847-459-2994

POLICE WHEELING ILLINOIS 1894 KRD 123

Police Department

VILLAGE OF WHEELING ILLINOIS

Don’t Become the Next Victim

Do not provide any personal information to anyone over the phone or email unless you initiated the call. Contact the Crime Prevention Unit at 847-459-2994.

POLICE WHEELING ILLINOIS 1894 KRD 123

Police Department

VILLAGE OF WHEELING ILLINOIS

Beware of IRS Phone Scams

The Wheeling Police Department advises that if someone calls and claims to be from the Treasury Department or Internal Revenue Service demanding money, threatening arrest or jail for non-compliance, simply hang up. They are scammers, trying to lure unsuspecting or unwitting people into sending them money.

POLICE WHEELING ILLINOIS 1894 KRD 123

Police Department

VILLAGE OF WHEELING ILLINOIS

Beware of IRS Phone Scams

If you have questions regarding this information or would like to receive a free security assessment of your residence, please call 847-459-2994. For more information about IRS Phone Scams, please visit our website at:

www.wheelingil.gov

POLICE WHEELING ILLINOIS 1894 KRD 123

Police Department

VILLAGE OF WHEELING ILLINOIS

Cell Phone in One Hand
Ticket in the Other

POLICE WHEELING ILLINOIS 1894 KRD 123

Police Department

VILLAGE OF WHEELING ILLINOIS

It's the Law in Illinois !

Absolutely NO TEXTING while driving

Absolutely NO CELL PHONE USE while driving in School Zones and Construction Zones - Only BLUE TOOTH HANDS FREE DEVICES while driving elsewhere!

POLICE WHEELING ILLINOIS 1894 KRD 123

Public Works

VILLAGE OF WHEELING ILLINOIS

Public Works

77 W. Hintz Road

Open: 7am to 3:30pm

Monday thru Friday

847-279-6900

Public Works

VILLAGE OF WHEELING ILLINOIS

Waste Management (WM) Rates

- The Village has approved a new contract with WM effective June 1, 2019.
- The contract includes a new program for curbside residents called *At Your Door* (AYD) Special Collection Service that is included in the monthly rates.
- Effective June 1, 2019 through May 31, 2020, the new rates are the following:

One (1) Collection Per Week		
	Non-Senior Monthly Rate	Senior Monthly Rate
Single Family	$ 22.23	$ 17.79
Townhome	$ 17.57	$ 14.30

Public Works

VILLAGE OF WHEELING ILLINOIS

WASTE MANAGEMENT RESIDENTIAL CALL CENTER OPEN

Waste Management has successfully transitioned its call center to a work-at-home environment and agents can now assist you. You may experience longer wait times due to higher than usual call volume.

NOTE: The time of day we pick up your carts may differ from the time you are used to. If possible, please have your carts out ready to be serviced the night before your pickup day.

Thank you for your patience.

WASTE MANAGEMENT

Public Works

VILLAGE OF WHEELING ILLINOIS

PLEASE REMEMBER TO BAG YOUR GARBAGE

With many individuals working & sheltering at home, Waste Management garbage collection crews are seeing a significant increase in the amount of garbage being collecting. To help crews collect garbage as safely & efficiently as possible, WM asks that residents place all household garbage in bags, and seal those bags, before placing in containers at the curbside.

REMINDER: latex/disposable gloves go in the garbage – NOT in the recycling container.

Public Works

VILLAGE OF WHEELING ILLINOIS

Garbage Discount

Seniors 62 years and older (living in single family and townhomes) are eligible for a 25% discount on their garbage bill. Apply at Village Hall or Public Works or www.wheelingil.gov

Questions? Call 1-847-279-6900

Public Works

VILLAGE OF WHEELING ILLINOIS

WASTE MANAGEMENT AT YOUR DOOR (AYD) SPECIAL COLLECTION SERVICE

- Curbside residents will be able to dispose home- generated special materials.
- This includes:

Automotive Products (except tires)	Electronics
Garden Chemicals	Mercury Containing Items
Paint Products	Sharps/Needles/Lancets
Household Cleaners	

See next slide…..

Public Works

VILLAGE OF WHEELING ILLINOIS

WASTE MANAGEMENT AT YOUR DOOR (AYD) SPECIAL COLLECTION SERVICE (*continued*)

- To participate and schedule a collection, or to learn more information about the program, curbside residents need to:
  - Visit www.WMATYOURDOOR.com and fill out a request form, OR
  - Call (800) 449-7587, M-F, 7 am to 7 pm CST
- The cost for the program is included in the monthly rate, and curbside residents can utilize the program as many times during the year as necessary.

Public Works

VILLAGE OF WHEELING ILLINOIS

Recycling Guidelines

Please refer to our website to learn what is recyclable & how to dispose of appliances and/or bulk items: www.wheelingil.gov or contact Public Works for more details 847-279-6900.

Public Works

VILLAGE OF WHEELING ILLINOIS

Curbside Collection Guidelines

Garbage & recycling must be placed at the curbside by 6 am the day of scheduled collection. All items must be removed from the curbside by 8 am the following day.

Visit www.wheelingil.gov for additional information.

Public Works

VILLAGE OF WHEELING ILLINOIS

Recycle Electronics at:

Glenview Transfer Station

3 Providence Dr., Des Plaines

Saturdays, 9 am – 11:30 am

Do not drop off electronics other than designated dates and times.

www.swancc.org **Phone: 847-724-9205**

Public Works

VILLAGE OF WHEELING ILLINOIS

DON'T FLUSH IT !

The Village of Wheeling is responsible for maintaining the public sanitary sewer system, while homeowners and businesses are responsible for maintaining the private sanitary service lines that connect to the Village main line. Sewer lines and lift stations are designed to only handle water, human waste and toilet tissue paper. Other items will potentially clog sewer lines and lead to sewer backups into homes and businesses that are expensive to clean and repair.

Public Works

VILLAGE OF WHEELING ILLINOIS

DON'T FLUSH IT !

The recent Coronavirus and COVID-19 health issue has created a temporary shortage of toilet paper. Since shortages could continue and consumers may attempt to use alternative products, residents and businesses need to recognize what not to flush in toilets.

DO NOT FLUSH THE FOLLOWING:

- **Baby or toilet wipes, towelettes, disinfecting wipes, cloth wipes, paper towels or napkins, Kleenex.**
- **Diapers.**
- **Paper products, newspaper, cotton swabs.**
- **Feminine hygiene products, or other personal care items.**

Public Works

VILLAGE OF WHEELING ILLINOIS

DON'T FLUSH IT !

The recent Coronavirus and COVID-19 health issue has created a temporary shortage of toilet paper. Since shortages could continue and consumers may attempt to use alternative products, residents and businesses need to recognize what not to flush in toilets.

DO NOT FLUSH THE FOLLOWING:

- **Rags, mop heads.**
- **Medications.**

IF YOU USE ANY OF THE ABOVE ITEMS, PLEASE DISPOSE OF THEM PROPERLY, NOT IN THE TOILET!

Public Works

VILLAGE OF WHEELING ILLINOIS

DON'T FLUSH IT !

ALTERNATIVE PRODUCTS / METHODS TO REPLACE TOILET PAPER THAT ARE RECOMMENDED CAN INCLUDE:

- **Flushable wipes – Strictly minimize quantity and flush one at a time.**
- **Kleenex or paper towels can be used but not flushed! These products should be put in the trash.**

For any questions or concerns, please contact Public Works at (847) 279-6900.

Human Services Department

VILLAGE OF WHEELING ILLINOIS

Senior Services Recreation Programs

Senior Services recreation programs are now held at the Wheeling Park District Recreation Center – 2nd floor.

For more information please call:

847-459-2670

Human Services Department

VILLAGE OF WHEELING ILLINOIS

Social Services

For more information on resources and services offered for Wheeling residents contact the Human Services Department at 847-459-2606 or visit our website at:

www.wheelingil.gov

Human Services Department

VILLAGE OF WHEELING ILLINOIS

The Lunch at the Center Congregate Dining Program for older adults, 60+, has been suspended due to prevention of the spread of Coronavirus. The program will be distributing hot and cold meals to registered seniors in a drive-thru format. If you or a loved one is in need of food for an older adult, please call 847.459.2606, the Village of Wheeling Human Services Department for more information or to register.

Human Services Department

VILLAGE OF WHEELING ILLINOIS

Telephone Reassurance

Receive a phone call every morning to check on you or your loved ones. Free to Wheeling residents with special needs. For more information please call: 847-459-2670

General Information

VILLAGE OF WHEELING ILLINOIS

Code Enforcement Hotline

1-847-459-CODE (2633)

General Information

VILLAGE OF WHEELING ILLINOIS

Turn on those Lights

Illinois State Law requires that vehicle headlights are to be used at times when rain, snow, fog, or other atmospheric conditions require the use of windshield wipers.

General Information

VILLAGE OF WHEELING ILLINOIS

Leash Law in Wheeling

It is unlawful for an animal to use or be upon any public street, sidewalk, parkway or public area within the Village except when the animal is on a leash controlled by the owner or his or her agent.

General Information

Indian Trails Library

355 S. Schoenbeck Road
Wheeling, IL 60090
(847) 459-4100
Mon. – Fri. 9am to 9pm
Sat. 9am to 5pm Sun. 1pm – 5pm
Weekly Programming on Channel 24

General Information

VILLAGE OF WHEELING ILLINOIS

The Chicago Executive Airport Community Engagement Council (PACE) meets on the last Thursday of the month at 7pm at the Chicago Executive Airport Offices at 1020 South Plant Road.

Call 847-537-2580 for more information

General Information

VILLAGE OF WHEELING ILLINOIS

Cable Customer Service Numbers

AT&T U-Verse: 1-800-288-2020
Comcast Cable: 1-800-934-6489
Directv: 1-800-531-5000

General Information

VILLAGE OF WHEELING ILLINOIS

When the power is out

Do not call 911, Fire or Police

Report outages by calling ComEd at:

1-800-334-7661

General Information

VILLAGE OF WHEELING ILLINOIS

Disaster Information is available at:

www.fema.gov/areyouready

www.redcross.org

www.state.il.us/security

www.dhs.gov

The FEMA Guide "Are You Ready" is available – call 1-800-480-2520

General Information

VILLAGE OF WHEELING ILLINOIS

Consumer Rights Information

Attorney General's Website:

www.ag.state.il.us

1-800-243-0618

General Information

VILLAGE OF WHEELING ILLINOIS

Like Us On facebook

follow us on twitter

We have expanded our Social Media Outreach.
Visit our website for more info:
www.wheelingil.gov

General Information

VILLAGE OF WHEELING ILLINOIS

Drone Usage Warning

Flying a drone near an airport is discouraged and *highly dangerous*.

For more information please visit:

www.wheelingil.gov

General Information

VILLAGE OF WHEELING ILLINOIS

Drone Usage Warning

Hobbyists who want to operate drones within 5 miles of an airport *must* contact the airport operator and the airport control tower *before* they fly.

Visit: chiexec.com/drones

General Information

VILLAGE OF WHEELING ILLINOIS

Metra Schedule Changes

Wheeling to Chicago - 102

Wheeling	6:36	River Grove	7:08
Prospect Hts	6:41	Western	7.20
O'Hare Transfer	6:53	Union Station	7:33
Schiller Park	6:59		
Franklin Park	7:03		

General Information

VILLAGE OF WHEELING ILLINOIS

Metra Schedule Changes

Chicago to Wheeling- 109

Union Station	4:25	Rosemont	4:46
Western Ave	4:35	OHare Transfer	4:59
River Grove	4:46	Prospect Hts	5:11
Franklin Park	4:50	Wheeling	5:16
Schiller Park	4:53		

General Information

VILLAGE OF WHEELING ILLINOIS

OPTIONS FOR REMOTE SERVICES

The Village of Wheeling takes the health and well-being of its citizens and employees very seriously. The recent Coronavirus/COVID-19 public health issue creates an opportunity to remind the public that several Village transactions can be conducted online, without need to come to the Village Hall, Police Station, or other public building.

General Information

VILLAGE OF WHEELING ILLINOIS

The Governor's Restore Illinois Phase 4 Plan is in effect now. Under this plan certain businesses and activities are allowed to open with IDPH-approved guidance in place. Guidelines are listed on our website at:

https: //www.wheelingil.gov

General Information

VILLAGE OF WHEELING ILLINOIS

General Guidelines

Face coverings are required
Maintain social distancing – 6 feet
Continue frequent hand washing
Follow CDC guidelines for cleaning
Stay at home if sick or symptomatic