



*Revolving Around
Community*

THE WHEELING CIRCULAR

November/December 2025

DON'T MISS YOUR CHANCE TO BE COUNTED!



Verify whether your
address is included
in the Wheeling
2025 special census.



**Operations will
resume as soon as the
federal government
re-opens!**



WELCOME TO WHEELING



*President
Patrick Horcher*

From the Desk of President Horcher

The days are getting shorter, the weather is getting colder, and Wheeling will be heading into 2026 with a new flag. While we'll look back with fondness on the old green, blue, white, and yellow flag adopted in 1972, we're excited to announce this instantly recognizable new design that aligns with the familiar iconography that appears on other Village facilities and publications.



We particularly value the flag as a symbol given that so much of the work the Village does on behalf of its residents and businesses is invisible by its nature. In some cases it's literally underground: in recent weeks we've substantially completed the South Dunhurst Stormwater Improvement Project, connecting storm sewer piping to the detention basin constructed last year. This infrastructure will significantly reduce flooding in the neighborhood. We have big projects planned for next year too—including streambank stabilization along Buffalo Creek and watermain improvements on South Milwaukee Avenue—and we'll provide more updates on them as construction season approaches.

The Village continues to celebrate the opening of new businesses, including indoor pickleball facility FROG Pickleball and candy manufacturer Taste of Nature. We're pleased to welcome them to the community, and we expect to have more activity to announce soon.



Members of the Village Board and Plan Commission attended a ribbon-cutting ceremony for FROG Pickleball at 1470 S. Wolf Road.

We're still preparing for the special census that will account for the new residents who have come to Wheeling since the last census count in 2020. Population determines how state and federal revenues are distributed, so an accurate count is crucial to making sure Wheeling gets its fair share. Data collected in the special census will be strictly confidential, and we strongly encourage everyone to respond. With the shutdown of the federal government, this project is temporarily on hold, but it will resume as soon as the impasse is resolved.



Members of the Village Board and Plan Commission attended a ribbon-cutting ceremony for Taste of Nature at 1111 Wheeling Road.

On that note, as the year draws to a close, and we are given more reasons to think of ourselves as citizens of a divided nation, I invite everyone to watch how Village government works—really works. As the saying goes, there's no right-wing or left-wing way to fill a pothole, and at the local level we do our best to identify and work on common interests and concerns. We are by no means as complex as the federal government, but we're also mostly untouched by ideological extremity, and able to focus on practical solutions. The Village's employees are admirably unbiased in the work they do. While I and the other elected officials have differing perspectives and opinions, we always argue constructively in order to make decisions on local matters that are in the best interests of the community. Most importantly, we respect each other, even when we disagree. So as the difficulty of everyday life gets spiced up with the cayenne pepper of politics, the garlic of family gatherings, and the lemon juice of year-end finances, rest assured that all the Village Trustees and I will quietly and consistently make sure that we continue to deliver the services that our residents rely on. Thanks to all of you for allowing us to serve you.

In closing, I encourage you to enjoy the Village's seasonal celebrations: Lights Around Wheeling on Sunday, November 23 (see p. 3), and Santa on Your Street from December 8–12 (see p. 9). The Village Board and I hope to see many of you when we turn on the holiday lights. Best wishes for a happy and peaceful 2026!

WELCOME TO WHEELING

The Clerk's Corner



Village Clerk
Kathryn M. Brady

*The holiday season is just around the corner!
Here is an update on some of the events
happening in the Village.*

Lights Around Wheeling

Lights Around Wheeling takes place Sunday, November 23 at 4:30 p.m. at Friendship Park. Santa and Mrs. Claus will be there to greet children and hear their holiday wishes. Enjoy hot cocoa and a snack, visit with Santa, and witness the beautiful lights turning on to mark the beginning of the holiday season!

Santa on Your Street

You don't have to leave the comfort of your own home to see Santa and Mrs. Claus delivering holiday cheer throughout Wheeling! Santa will be back in town December 8–12, making his way through Wheeling neighborhoods on his sleigh and waving hello to all the boys and girls. To see what day he will be in your neighborhood and to follow live updates, visit www.wheelingil.gov/santa. More information can be found on page 9 of this newsletter.

Lollipop Lane

Lollipop Lane annual festivities—sponsored by the Wheeling Historical Society—will be held on Fridays from 6–8 p.m. and Saturdays and Sundays from 2–5 p.m. at the Chamber Park church December 5–14. Children can have their picture taken with Santa for free. There will also be homemade cookies and a 2025 ornament for sale. Adults and children alike are invited to enjoy this magical event!

Lights Around Wheeling and Lollipop Lane are both free events.

*Wishing you a great holiday
season and all the very best
in the New Year!*



Village offices will be closed:

November 27 & 28
for Thanksgiving

December 25
for Christmas

Waste Management pick-ups will be
delayed by one day
after Thanksgiving Day & Christmas

POLICE & FIRE DEPARTMENTS

Winter & Holiday Safety Tips from the Police Department

As the holiday season and colder months arrive, the Wheeling Police Department wants to help keep you and your loved ones safe. Whether you're traveling, shopping, or staying cozy at home, here are some important safety tips to keep in mind:

Holiday Shopping Safety



- Stay alert in parking lots — avoid distractions like phones, and keep your keys in hand when walking to your car.
- Lock your car and hide valuables. Never leave packages, purses, or electronics in plain view.
- Shop with a friend, or during daylight hours whenever possible.
- Online shopping? Have packages delivered to a secure location or require a signature to avoid porch theft.

Home Safety During the Holidays



- If you're traveling, ask a neighbor to watch your home and collect mail or packages.
- Use timers on indoor lights to give the appearance that someone is home.
- Don't post travel plans or gift photos on social media until you return — burglars often watch for those clues.

Winter Driving Tips



- Prep your vehicle with winter tires, windshield washer fluid, emergency supplies (blanket, flashlight, food, etc.).
- Clear all snow and ice from windows, mirrors, and lights before driving.
- Slow down and increase following distance—roads can be slippery even when they look clear.
- **Parking reminder:** No parking on any Village street on which there is an accumulation of snow two inches (or more) until plowing has been completed.

Medicare Open Enrollment

Medicare's Open Enrollment—running from October 15–December 7—is the time of year when you can make changes to your Medicare coverage. Any changes you make will take effect on January 1.

What changes can you make during Medicare Open Enrollment?

You can make as many changes as you want during this period. This includes adding, dropping, or changing your Medicare Advantage and Part D coverage. Before choosing your 2026 coverage, consider the Medicare health and drug plan options in your area. You may be able to get the same or better coverage at a more affordable price.

Review your current Medicare health and drug coverage.

No matter how you get your Medicare, you should consider:

- Access to healthcare providers and pharmacies you want to use
- Access to benefits and services you need
- The total costs for premiums, deductibles, and cost-sharing amounts



Pay attention to any changes in the plan's costs, the plan's benefits and coverage rules, and the plan's formulary (drugs covered). Make sure that your drugs will still be covered and that your providers and pharmacies are still in the plan's network. Contact your State Health Insurance Assistance Program (SHIP) at shiphelp.org or call 877.839.2675 for help reviewing your coverage options. SHIP counselors are government-funded to provide trusted, unbiased Medicare counseling at no cost to you.

How do you make changes to your Medicare coverage?

- Call 1-800-MEDICARE to make changes by phone or visit Medicare.gov to compare options and enroll in some plans online.
- You can alternatively contact plans directly to enroll.

Confirm what a plan tells you before making a final decision and get everything in writing. Before joining, call your doctors to make sure that they are in the provider network for the plan.

Still have questions?

4 The Village of Wheeling has SHIP-trained staff who are able to assist you during open enrollment. Please call 847.459.2606.

COMMUNITY DEVELOPMENT & PUBLIC WORKS

Snow Season Procedures

Public Works snow and ice responsibilities include roadway de-icing and clearing arterial, collector, and residential roadways, certain sections of public sidewalks, the train station, and Village-owned buildings and properties. Public Works is not responsible for the maintenance of or snow control on county- or state-owned roadways or rights-of-way. These roadways include:

Illinois Department of Transportation (IDOT) 847-705-4222

- Dundee Road (Route 68)
- Milwaukee Avenue (Route 21)
- Palatine Road including East and West Palatine frontage
- Wolf Road (South of Marquardt to Camp McDonald Road)
- Elmhurst Road (Route 83)
- McHenry Road (Route 83)

Cook County Highway Department 847-827-1164

- Lake-Cook Road
- Hintz Road
- Buffalo Grove Road
- Aptakisic Road
- Schoenbeck Road
- Camp McDonald Road
- Old Buffalo Grove Road
- Weiland Road (between Lake Cook and McHenry)

Residents are advised of the following safety tips during the snow season:

- Stay 100 feet or more behind a snowplow or salt truck.
- When it is safe, shovel snow away from fire hydrants near your property for emergency access.
- Do not place refuse, refuse containers, or any other items in the street.

Vehicle Parking Restrictions

- Do not park on any Village street within eight hours after a snowfall of two inches or more to allow safe and efficient snow and ice control by Public Works.
 - Vehicles in violation of this restriction may be towed by the Police Department.
- For additional information, contact the Wheeling Police Department at 847.459.2632.

Sidewalk Requirements

- Residents and property owners are responsible for clearing snow and ice from sidewalks adjoining or adjacent to their property by 10 a.m. the day after a snowfall. Property owners are permitted to spread sand, salt, or other substances made for the purpose of melting snow and ice on sidewalks.
- Residents and property owners shall not deposit snow or ice onto any roadway within the Village; instead, deposit snow and ice onto the parkway.

For additional information, contact Community Development at 847.459.2620.

Protect Water Lines from Freezing

Follow these measures to protect water lines from freezing and prevent water pipes from rupturing during extreme cold:

- Monitor water meters: Wrap water meters with foam insulation or heat tape if located in unheated or colder areas such as crawlspaces. Periodically check your meter and associated piping for cracks or leaks and ensure proper marking and operation of the shut-off valve in case a pipe bursts.
- Eliminate drafts: All crawlspace and basement vents, windows, and doors should be repaired, closed, and tightly sealed to keep out cold air.
- Insulate pipes: Insulating pipes in colder or unheated areas such as the crawlspace, or pipes located adjacent to an outside wall, helps reduce the possibility of ruptured pipes. Allow warm air to circulate around pipes accessible by cabinets and located against outside walls.
- Leave faucets running: A continuous trickle of cold water can help reduce the possibility of a pipe bursting due to freezing.

If you know that a property has been unoccupied for several days, contact Public Works at 847.279.6900 so they can determine whether water services are shut off at the property. This can prevent costly damage to the unoccupied property.

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Village of Wheeling, IL

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- Familia Dental
- Five Star Nails
- Little Caesars Pizza
- Mark Drug & Medical Supply
- Northwest Insurance Network
- Stella's
- Wingstop
- Sunberry Orchard *coming soon*
- Swami Grocers *coming soon*

- Across the street from 1000 new apartments
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- Across from Metra Station
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- Market includes Buffalo Grove, Northbrook, Prospect Heights & Arlington Heights
- Parking for over 400 cars
- Easy access from Rt. 53, 1-94 & I-294
- Excellent retail visibility

Demographics

	1 Mile	3 Miles	5 Miles
Average Income	\$85,088	\$107,330	\$116,180

A \$5,000 donation will be given to the Leukemia Research Foundation for each store leased through this ad.



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 Mike Kolodny 773-777-6160



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- Body Sculpting -
- Cellulite Reduction -
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- Anti-Cellulite Injections -
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COMMUNITY DEVELOPMENT & PUBLIC WORKS

Guidelines for Yard Waste and Leaf Disposal

Village Code 11.08.100 prohibits the deposit of leaves into streets, roads, or highways, and along the shoulder, curb, or edge of any street, road, or highway.

- Leaves raked into such areas can result in clogged storm sewer drains and subsequent flooding.
- The Village's contract with Waste Management provides an alternate, convenient method to dispose of leaves and other forms of yard waste for residents who have curbside pick-up service.
- In addition to two-ply 33-gallon Kraft biodegradable paper yard-waste bags, residents may use rigid 33-gallon containers clearly marked with a red "X" around the container.
- When filled, containers and biodegradable bags may not exceed 45 pounds in weight. There is no limit to the number of yard waste bags or containers allowed.
- Yard waste in plastic bags or cardboard boxes will not be collected.
- Brush and tree branches must be bundled and tied with biodegradable twine or string. Bundles must not weigh over 45 lbs., exceed four feet in length or two feet in diameter, or contain limbs greater than three inches in diameter. There is no limit to the number of brush bundles allowed.
- Loose or larger brush or logs will not be collected by Waste Management.
- In Illinois it is illegal to mix yard waste in household garbage or recycling carts; carts containing yard waste will not be serviced.
- Yard waste collections conclude on November 30, 2025 and resume April 1, 2026.

New Connection between Heritage Park and Metra Lots

The Village of Wheeling and the Wheeling Park District recently completed a joint project to connect Heritage Park with the Metra parking lot in the Wheeling Town Center.

While this seems like a small project, this new vehicle connection will benefit both the Park District and Wheeling Town Center. This connection point allows visitors to Heritage Park and the Aquatic Center another route of access from Northgate Parkway through the Wheeling Town Center. Improving circulation between key Wheeling landmarks, this connection will also allow park visitors better access to the wonderful restaurants and amenities of Wheeling Town Center.

This new vehicle connection is just the first of many planned projects that will further enhance Wheeling Town Center and expand the pedestrian environment, highlight the restaurants and amenities, and continue to make Wheeling Town Center and Heritage Park a destination for both residents and visitors.



How Are We Doing?

Called for a parkway tree to be trimmed? Reported a streetlight problem? Requested a water turn-off?

The Department of Public Works is interested in hearing from residents on the quality of recent services provided by Public Works. Please take a few minutes to complete a short and confidential survey by scanning the QR code. We greatly appreciate it!



COMMUNITY NEWS & EVENTS



SANTA ON YOUR STREET

BE ON THE LOOKOUT
BETWEEN 6:00 PM AND 8:30 PM

CHECK BELOW TO FIND OUT WHEN YOUR WHOLE FAMILY CAN WATCH FROM THE COMFORT OF HOME

DECEMBER 8TH

Chelsea Cove, Eastwood Trails, Whipple Tree Village, Lexington Commons, Cedar Run, Fairway Greens, Pine Hills, Colonial Drive, Hollywood Ridge, Arlington Club

DECEMBER 9TH

Dunhurst (East), Northgate Crossing, Strong (East & West), Picardy Place, Wolf Crossing, Millbrook, Prairie Park, Capri Terrace, 6th/Gendale, Shadow Bend, Edgewood Drive, Equestrian Grove

DECEMBER 10TH

Eastchester, Longtree/Kingsport Village, Lakeside Villas, Lexington Commons II, Malibu Cove, Tahoe Village, Lake in the Winds, VIP/Cornell Avenue, Jackson Drive, Hollywood Ridge 2, Dunhurst (West), Edward/Vera

DECEMBER 11TH

Old Town, Union Commons, Meadowbrook (East & West), Astor Place, River Mill Crossings, Wolf Run Estates, Plum Creek, Hunt Club, Harmony Village, Foxboro

DECEMBER 12TH

Orchard Lake, Ridgefield, Pleasant Run, Polo Run, Lake+House, Avalon-Sienna, Sandpebble Walk

FOLLOW SANTA'S VISITS IN REAL-TIME, GET INCLEMENT WEATHER UPDATES,
AND SEE SPECIFIC STREET MAPS @ WWW.WHEELINGIL.GOV/SANTA

Reminder to Landlords

With the arrival of cooler weather, our municipal inspectors would like to remind all landlords and residential property owners that per Property Maintenance Ordinance 15.16.001(d), heat must be supplied to your building from September 15th – May 15th and kept at a temperature no lower than 68 degrees. If you have any questions regarding this ordinance please contact our Community Development Department at 847.459.2620.



Welcome New Businesses!

AFA Sport Center
616 Wheeling Road
Sports training, lessons
udsa.us

Apex Window Werks
111 E. Marquardt Dr.
Window/door repair
apexwindowwerks.com

Aurora Doors & Windows
1475 Wheeling Road
Window/door manufacturing
auroradoorsandwindows.com

Divine Designs by Val
1000 S. Milwaukee Avenue
Wedding decor rental
773.787.9094

DRF Trusted Property Solutions
140 Shepard Ave., Unit A
Contractor
drftps.com

Genc Law
275 12th Street, Ste. 200
Law firm
224.789.3005

Hollywood Lawn Care
626 Wheeling Road
Landscape contractor
hollywoodlc.com

Keystone Automotive Industries
747 Glenn Avenue
Body shop supply distributor
keystoneautomotive.com

Mosaic Management
1400 S. Wolf Rd., Ste. 100
General office
mosaicmgt.com

North Suburban Injury Care
1040 S. Milwaukee Ave., Suite 105
Physical therapy / treatment
847.353.8008

COMMUNITY NEWS & EVENTS



VILLAGE OF WHEELING

EFFECTIVE NOVEMBER 22

BS&A ONLINE replaces InvoiceCloud

BS&A and InvoiceCloud will be ending their professional relationship and BS&A has launched their own online payment processor, BS&A Online.

As a result, InvoiceCloud will close November 22, 2025 and the Village will launch a new online payment platform, BS&A Online. This new service offers the same great flexibility for viewing and paying water bills.

BS&A Online will enable customers to view bills, check balances, make payments, and enroll in paperless billing, similar to InvoiceCloud.

Customers can create an account to schedule one-time or recurring payments, enroll in autopay or they can pay their water bill online without creating an account.

We hope you enjoy using BS&A Online. To access the service, go to the Village's website at www.wheelingil.gov, click on the "Online Payments" button, and then click on the "Pay Your Water Utility Bill through our New Online Portal" link.

OTHER IMPORTANT INFORMATION



Current InvoiceCloud autopay users will have their accounts closed as of November 22. To continue having your payment deducted after November 22, **AUTOPAY USERS MUST CREATE A NEW ACCOUNT IN BS&A ONLINE.**



BS&A Online allows customers to sign up for email notifications and reminders, and to pay online using Visa, Mastercard, Discover, American Express, PayPal, Google Pay, or Apple Pay. You can also pay by phone by calling (847) 457-0070.



It's Free to use. NO FEES FOR ALL PAYMENT METHODS.



Rest easy knowing your sensitive data is fully secure with the highest level of data security and integrated fraud prevention capabilities.

Questions? Please call the Finance Dept.



847-459-2627



www.wheelingil.gov

Special Census

Though the current closure of the federal government has caused our Special Census to temporarily be put on hold, we anticipate it will resume shortly after the government re-opens and mailings will begin thereafter. It is important to know how to identify a legitimate Census mailing or a field representative should one come to the door. **Note that a representative will ONLY come to your door if you do not complete the online survey. Additionally, not all houses are included in this special census. Visit wheelingil.gov/specialcensus to see if you are included.**

How to verify a mailing is from the Census Bureau

If you receive a survey or a letter in the mail from the Census Bureau, the envelope contains information that will help you verify its legitimacy. For example:

- "U.S. Census Bureau" in the return address or "U.S. Department of Commerce" which is the Census Bureau's parent agency.
- Jeffersonville, IN in the return address. The Census Bureau has a mail processing center located there.

How to identify a Census Bureau field representative

- The field representative will present an ID badge that includes:
 - their name
 - their photograph
 - a Department of Commerce watermark
 - an expiration date
- They will have an official bag and Census Bureau-issued electronic device, such as a laptop or smartphone, bearing the Census Bureau logo.
- Field representatives conduct their work between the hours of 9am and 9pm, local time.

If you wish to independently confirm that the person at your door is a Census Bureau field representative conducting a household survey, you can enter their name in the Census Bureau's staff director search website at census.gov/about/contact-us/staff-finder.html.

Lunch @ The Center

Lunch at the Center provides nutritionally-balanced meals and socialization for older adults 60+. Meals are served Monday through Friday from 11:30 a.m. to 12:30 p.m. at the Wheeling Park District Community Recreation Center. Please call 847.459.2606 to register.

The suggested donation/contribution is \$5 per meal. No one will be denied services for inability to pay. Contact Dining Coordinator Michele Torres at 847.650.0650 to register or with questions.

WE ARE HERE TO SERVE YOU!

Village Manager

Jon A. Sfondilis
jsfondilis@wheelingil.gov

Fire Department

499 S. Milwaukee Avenue
847.459.2662 (non-emergency)

- Fire codes
- CPR classes

Police Department

1 Community Blvd.
847.459.2632 (non-emergency)

- Citizens Police Academy
- Graffiti removal
- Neighborhood watch

Social Services

847.459.2606

- Senior services
- Crime victim services

Public Works Department

77 W. Hintz Road

847.279.6900, 7 a.m. to 3:30 p.m. M - F

- Fire hydrant flushing
- Street/pothole repairs
- Streetlight maintenance
- Snow plowing
- Forestry & landscape
- Sanitary sewer service televising
- Water quality concerns
- Flooding
- Capital Improvements Division
- Cable TV
- Waste Management

Senior Programs

Wheeling Park District
100 Community Boulevard
847.459.2670

847.459.CODE

to report code violations

Village Hall Offices

2 Community Boulevard
www.wheelingil.gov
Phone: 847.459.2600
Fax: 847.459.9692
Open 8 a.m. to 5 p.m. M - F

Administration

847.499.9082

- Village Manager's office
- Liquor licenses
- Voter registration
- Employment opportunities
- Freedom of Information requests,
foia@wheelingil.gov
- Photo submissions, fb@wheelingil.gov

Finance Department

847.459.2627

- Water bills
- Real estate transfer stamps
- Metra parking passes
- Pet licenses

Community Development

847.459.2620

- Building, engineering, sign permits
- Business & rental property licenses
- Building codes & zoning information
- Property maintenance
- Flood maps & zone determination
- Health Division
- Planning Division

Economic Development

847.459.2605

- Available buildings
- Demographics
- Development inquiries
- TIF district information
- 6b tax exemption applications

Fire Prevention Bureau

847.459.2669

- Fire alarm & sprinkler permits
- Inspections

Village Board

Village President Pat Horcher
847.499.9095
phorcher@wheelingil.gov

Clerk Kathryn Brady
847.499.9231
kbrady@wheelingil.gov

Trustees

Mary Krueger: 847.499.9232
mkrueger@wheelingil.gov

Ray Lang: 847.499.9236
rlang@wheelingil.gov

Mary Papantos: 847.499.9235
mpapantos@wheelingil.gov

Jim Ruffatto: 847.499.9233
jruffatto@wheelingil.gov

Joe Vito: 847.499.9234
jvito@wheelingil.gov

Dave Vogel: 847.499.9237
dvogel@wheelingil.gov

Outside Agencies

Wheeling Park District

100 Community Boulevard
847.465.3333

Indian Trails Public Library

355 Schoenbeck Road
847.459.4100

Chicago Executive Airport

847.537.2580

Noise Hotline: 847.537.2580 x 117

Chamber of Commerce

2 Community Blvd., Suite 203
847.892.7900

Wheeling Township

1616 N. Arlington Hts. Rd.
847.259.7730

www.wheelingtowship.com

- Tax Assessor's office
- Senior & disability services
- Public aid



Mary C.
Krueger



Ray
Lang



Mary M.
Papantos



Jim
Ruffatto



Joe
Vito



Dave
Vogel



Jon A.
Sfondilis

PRSR-T-STD
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WHEELING, IL

ECRWSS

CARRIER ROUTE PRE-SORT

Local Postal Patron
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